

Institution: Waubensee Community college
Public Act 96 – 0133 Survey

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name	Heather Watson
Title	Transfer and Student Veterans Advisor
Department	Counseling
Address	Sugar Grove, STC 278 Rt. 47 at Waubensee Drive, Sugar Grove IL 60554
Phone number	(630)466-2091
Email address	hwatson@waubensee.edu

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes

No

3. Please indicate how your institution identifies veterans or military personnel.
Check all that apply.

Admission process

Financial aid

Registrar's Office

Veteran Center

Other (please describe)

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Preparer Email Address: hwatson@waubensee.edu
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4. Please indicate which of the following provide programs or services designed for veterans or military personnel and their families. Check all that apply

- Academic Advising Office
- Admissions Office
- Counseling Center
- Counseling Center
- Bursar Office
- Disability Service Office
- Financial Aid Office
- Health Services
- Veterans Center
- Other (please describe)

Student Center

5. Please check the box to indicate which services are provided and provide the contact information for each program or service offered to veterans, military personnel, and spouses or dependents. Check all that apply.

	Veterans	Military Personnel	Families
a. Academic advising	250	15	10
Contact Name	Kelli Sinclair, Dean of Counseling and Student Services		
Department	Counseling, STC 274		
Address	Rt.47 at Waubonsee Dr. Sugar Grove, IL 60554		
Telephone Number	(630)466-7900 ext.2361		
Email Address	ksinclair@waubonsee.edu		

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b. Academic support/tutoring 15 0 2

Contact Name Terri Samuelson, Dean Learning Enhancement
Department Learning Enhancement Center
Address Sugar Grove Campus/COL 144
 Rt.47 at Waubonsee Dr., Sugar Grove, IL 60554
 Aurora Campus/Rm 326
 5 E. Galena Blvd. Aurora, IL 60506
Telephone Number SG (630)466-7900 ext. 2409
 Aurora (630)801-7900 ext.4227
Email Address tsamuelson@waubonsee.edu

c. Campus social events 20 1 0

Contact Name Cherie Westfall, Student Activities Manager
Department Student Activities STC 124
Address Rt.47 at Waubonsee Drive, Sugar Grove, IL 60554
Telephone Number (630)466-7900 ext. 2317
Email Address cwestfall@waubonsee.edu

d. Career services 3 0 2

Contact Name Terri Cullen, Career Services Manager
Department Career Services Center – STC 103
Address Rt.47 at Waubonsee Dr, Sugar Grove, IL 60554
Telephone Number (630)466-7900 ext.2564
Email Address tcullen@waubonsee.edu

e. Counseling 0 0 0

Contact Name Kelli Sinclair, Dean of Counseling and Student
 Services
Department Counseling – STC 274
Address Rt.47 at Waubonsee Dr, Sugar Grove, IL 60554
Telephone Number (630)466-7900 ext.2361
Email Address ksinclair@waubonsee.edu

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6. Please estimate to the best of your knowledge the percent increase for each of the following in 5 years.

	Veterans	Military Personnel	Families
a. Academic advising	400	40	30
b. Academic support/tutoring	30	5	10
c. Campus social events	30	10	20
d. Career services	20	5	15
e. Counseling	50	10	15
f. Disability Service Office	25	0	5
g. Employment assistance	N/A	N/A	N/A
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	60	22	15
i. Health services	N/A	N/A	N/A
j. Mentoring	N/A	N/A	N/A
k. Orientation	100	15	10
l. Tuition assistance counseling	450	55	40
1. Montgomery GI Bill	100	20	0
2. Illinois National Guard Grant (ING)	10	5	0
3. Illinois Veterans Grant (IVG)	110	10	0
4. Post 9/11	250	0	5
m. Transition assistance	N/A	N/A	N/A
n. (counseling, housing, etc.)			
o. Veteran student lounge or designated gathering space	25	10	N/A
p. Other (please describe)	N/A	N/A	N/A

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7. Please estimate to the best of your knowledge the percent increase for each of the following in 10 years.

	Veterans	Military Personnel	Families
a. Academic advising	450	44	33
b. Academic support/tutoring	40	7	12
c. Campus social events	35	12	22
d. Career services	22	7	17
e. Counseling	55	15	17
f. Disability Service Office	17	0	7
g. Employment assistance	N/A	N/A	N/A
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	66	5	17
i. Health services	N/A	N/A	N/A
j. Mentoring	N/A	N/A	N/A
k. Orientation	150	20	15
l. Tuition assistance counseling	495	57	42
1. Montgomery GI Bill	110	20	0
2. Illinois National Guard Grant (ING)	110	4	0
3. Illinois Veterans Grant (IVG)	99	18	0
4. Post 9/11	275	10	20
m. Transition assistance (counseling, housing, etc.)	N/A	N/A	N/A
n. Veteran student lounge or designated gathering space	30	15	N/A
o. Other (please describe)	N/A	N/A	N/A

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8. Please indicate which of the following services are provided. Check all that apply.
- Psychiatrist
 - Referral to off-campus support services
 - Referral to support services provided by the U.S. Department of Veterans Affairs
 - Other (please describe)
9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them. Check all that apply
- Advisor
 - College catalog
 - Email
 - Mailing
 - Print advertisement
 - Web-based advertisement
 - All of the above
 - Other (please describe)
10. Please describe how your institution tracks or intends to track retention and goal completion of veterans and military personnel.
- Electronic tracking through Counseling and Financial Aid Department appointment system (SARS)
 - Recertifying of VA benefits through the VA Certifying Official
 - Degree Audit
 - Academic progress to be tracked through early alert system (GradesFirst)

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11. Please indicate which accommodations are made for students called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

12. Please indicate which accommodations are made for families of military personnel called to active duty during the semester. N/A

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

13. When called to active duty during the semester, would the semester count as a withdrawal?

- Yes
- No

14. Does your institution accept military credit?

- Yes
- No

15. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

- Yes
- No

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16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

Yes

No

17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

Yes

No

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