Waubonsee Community College

Request for Information

Campus Police Department Technology for Squad Cars

Prepared By: Arvind Aggarwal, Sr. Data Center Manager.
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# TABLE OF CONTENTS

1 EXECUTIVE SUMMARY ................................................................. 4

2 COLLEGE OVERVIEW ..................................................................... 6

3 RFI REQUIREMENTS PROCESS ...................................................... 6

4 RESPONSE FORMAT AND REQUIREMENTS ................................. 9

5 REFERENCES ..................................................................................... 17
<table>
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1. EXECUTIVE SUMMARY

This Request for Information (RFI) is issued as a means of technical discovery and information gathering. This RFI is for planning purposes only and should not be construed as a solicitation nor should it be construed as an obligation on the part of the college to make any purchases. This RFI should not be construed as a means to pre-qualify vendors. The college may utilize the results of this RFI in drafting a competitive solicitation or Request for Proposal (RFP) for the subject services/products/equipment. Any future contract that may be awarded must comply with college procurement requirements.

1.1 VISION AND MISSION

Waubonsee Community College consistently seeks to be on the leading edge of technology. All five of the institution’s core values – Quality, Value, Innovation, Service and Accessibility – are tied to our desire to provide the latest innovations and tools available for students to be successful. Great service and innovation include making information, programs and services accessible to students, all within the convenience of their own community college. The implication to supporting advances in our technology is that it only increases the quality and value of education that we provide, and therefore supporting the Waubonsee’s vision to, open the door of knowledge, spark imaginations, and enlighten lives through learning.

Technology is integrated in every component of the campus infrastructure and permeates all aspects of the operation from instructional delivery to basic business needs.

The Campus Police Department is staffed by law enforcement officers and student cadets, and is on-duty 24 hours a day, seven days a week at the Sugar Grove Campus and during official campus hours at the Aurora Campus. Campus Police Officers have all of the powers of police officers in cities and sheriffs in counties, including the power to make arrests on view or on warrants for violations of state statutes, and to enforce county or city ordinances in all counties within the community college district.

1.2 PROJECT RATIONALE AND STRATEGIC VALUE AND GOALS

The Waubonsee Community College Police Department (WCCPD) is striving to standardize its operations to meet the standards of other police organizations in Illinois. Today, they do not have access to standard police applications that are required for day-to-day operations. These applications include The Illinois Law Enforcement Agencies Data System (LEADS), Appriss Virtual Records Solution (AVRS) used for vehicle crash reporting, and Computer Aided Dispatch. In order to perform their duties, WCCPD needs access to these applications from each of the campuses and from their police vehicles.

Today, police forces routinely use body and vehicle cameras to record all interactions with the population. This includes both audio and video recording. These recordings are archived on a central server for 90 days. The campus police department does not have access to this technology.

The purpose of the Campus Police Technology Enhancements Project (CPTE), is to upgrade the technology used by the Campus Police Department (CPD) to allow them to protect the students and staff at Waubonsee and comply with the legal requirements.

On completion of the project, the installed systems should allow CPD to:

- Access standard applications.
- LEADS.
- AVRS.

- Using a remote turn on and off video recording system to record and playback interactions with the public.
- File crash reports from their patrol car.
- Upload video files and reports to the central server on a regular interval using either WI-FI or Cellular network connection. The switch between Wi-Fi and Cellular should be transparent.
- Be able to store video, audio and data for at least 12 hours in the event of a communications failure.

The systems will be optimized for use at fixed and mobile locations. The systems must be modular, expandable, upgradeable, with built in redundancy to reduce loss of data. The system should use WI-FI where available and cellular data when WI-FI is not available. The mobile system must be able to work independently should there be a communications and or a large-scale system failure.

### 1.3 PROJECT SCOPE

#### 1.3.1 WHAT IS INCLUDED

- Provide hardware and software that is able to run various custom applications.
- Provide hardware and software to record audio and video.
- Wi-Fi and Cellular communication hardware and software.
- Storage for 48 hours.
- Installation and support.
- Training for support staff and Police Officers.
- Equipment List
  - **CPU.**
    - a) Rugged.
    - b) Remote / Hidden Mounting System.
    - c) Wireless Capable.
    - d) Cellular Capable.
    - e) Windows 7 or later.
  - **CPU must support the installation and use of:**
    - a) ARMS.
    - b) AVRS.
    - c) LEADS.
    - d) Rapid Eye.
    - e) Banner.
  - **Keyboard.**
    - a) Backlit.
    - b) Rugged.
    - c) Spill Proof.
d) Airbag Friendly.

- Monitor.
  a) Touchscreen.
  b) Rugged.
  c) Sunlight Readable.
  d) Airbag Friendly.
- Forward View Camera, fixed with 170-degree wide field of view.
- Back Seat Camera fixed with field of view to cover the back seat of the police vehicle.
- Body Camera with Audio.
  a) Worn on the officer’s chest.
  b) Worn on the side of the officer’s ear.
  c) Integrated recording capability with ability to store video locally until uploaded to a central server.
- Audio / Video Upload to Single Repository for all sources of video evidence.
- Audio / Video Management Software.
- Audio / Video Streaming Capable for Live Monitoring back at PD.

### 1.3.2 WHAT IS NOT INCLUDED

- Various custom application software.
- Consumable items such as tapes, disks.

### 2. COLLEGE OVERVIEW

Waubonsee Community College (WCC), located forty-five miles west of Chicago, Illinois, has served more than 250,000 students since its inception. As one of 48 public community colleges in the Illinois Community College System, WCC is governed by a board of trustees composed of seven community members elected from the district at large and a student trustee selected by the student body. WCC serves 22 municipalities, 12 public high school districts and nine private high schools in a five-county, 600-square-mile district with the current district population estimated at 428,120. In order to proactively address student and community needs, WCC has cultivated a learning-centered culture that values, and an infrastructure that advances, continuous quality improvement.

### 3. RFI REQUIREMENTS PROCESS

Request for Information will be processed using Waubonsee’s online Blackboard system. Vendors will be given logon access where they can download the RFI requirements, submit questions to Waubonsee for clarification and receive responses. All vendors will have access to all questions and answers. When finished, vendors can submit documents directly to Waubonsee’s Blackboard system. All submissions will be private and viewable only to WCC.

### 3.1 RFI SCHEDULE

RFI key dates are the following:
07-Sep-2015 | RFI emailed and uploaded to WCC web site (Blackboard).
14-Sep-2015 | Process “open” to questions and clarifications.
25-Sep-2015 | Process “closed” to questions and clarifications.
02-Oct-2015 | Vendor Responses due to Waubonsee Community College.
23-Oct-2015 | Possible vendors identified.
29-Oct-2015 | Vendor reference checks (speak with the vendors prior customers)
01-Dec-2015 | Recommendation finalized, Submit to Board.

3.2 RFI RELATED QUESTIONS / CLARIFICATIONS / SUBMISSION

All administrative questions related to the RFI process should be directed to:

**Arvind Aggarwal, Sr. Data Center Manager**
aggarwal@waubonsee.edu

With a CC to:

**Judy McCoy, Purchasing Manager**
jmccoy@waubonsee.edu

All other questions related to the verbiage within the RFI, or proposal development must be submitted via the Blackboard discussion board. Failure to adhere to this requirement will be considered grounds for non-consideration.

Requests or questions regarding Blackboard access must be directed to **Valerie Spizzirri, at vspizzirri@waubonsee.edu**.

Please provide your response to this RFI in the following format, and upload to Blackboard no later than 02-Oct-2015 at midnight CST.

3.3 LIABILITIES OF INSTITUTION

This RFI is only a request for information about potential products/services and no contractual obligation on behalf of Waubonsee Community College whatever shall arise from the RFI process.

This RFI does not commit Waubonsee Community College to pay any cost incurred in the preparation or submission of any response to the RFI.

3.4 CONFIDENTIALITY & PROPOSAL OWNERSHIP

3.4.1 RFI OWNERSHIP

All proposals to the RFI will become the property of Waubonsee Community College and will not be returned.

3.4.2 PUBLIC RECORDS ACT
All materials received or created by the college are considered public records. These records include but are not limited to bid or proposal submittals, agreement documents, contract work product, or other information submitted by a vendor to the college.

3.5 OVERVIEW OF TECHNICAL REQUIREMENTS

3.5.1 CURRENT LAW ENFORCEMENT ENVIRONMENT

WCCPD currently operates two vehicles, sedan and a SUV. A third vehicle maybe added in the near future.

3.5.2 CURRENT TECHNICAL ENVIRONMENT

We support both Linux and Windows servers on physical and virtual devices (ESX). We have a high speed IP network infrastructure and are using XIO storage as our SAN provider. This system could use Oracle, MySQL or MS SQL Server as a database engine. Waubonsee requires a MS SQL based solution. It should run on Linux or Windows servers or both and connect to the existing SAN disk. It should be able to run on virtual servers.

3.5.2.1 NETWORK ARCHITECTURE AND BANDWIDTH

Waubonsee’s connection to the Internet is via 500MB circuit thru Illinois Century Network (ICN) as ISP.

3.5.2.2 NETWORK HARDWARE

- Cisco and Juniper switches are utilized to support the core network.
- All buildings on campus are connected to the core via fiber.
- Waubonsee utilizes firewalls for network security.
- Waubonsee has approximately 3000 devices connected to the network.
- Network hardware independence is required.

3.5.2.3 WIRELESS NETWORK

Waubonsee has deployed wireless Internet access across the campus. At the current time, we have over 100 Access Points installed throughout the buildings, on all the campuses.

3.5.2.3.1 SERVER HARDWARE

- Waubonsee utilizes HP Compaq servers.
- HP Compaq DL580 Series servers.
- A HP Blade/SAN/VMWare solution is in use. Waubonsee requires any server side system to run on this platform.
- The web environment utilizes SUSE Linux Enterprise Server 11.
- Virtual servers running Windows Server 2003, Windows Server 2008 and 2012, and SLES function as domain servers, file servers, print servers, and applications servers. Windows 2003 servers are in the process of being retired.
- All new servers must be Windows 2012 R2.

3.5.2.4 DATABASE ENVIRONMENTS

- MS SQL.
- Oracle.
- MySQL
The college requires a MS SQL Server based solution.

3.5.2.5  **WORKSTATIONS ENVIRONMENT**
- PCs running Win7 (predominant).
- Mac OS X.

3.5.2.6  **NETWORK SECURITY AND AUTHENTICATION ENVIRONMENTS**
- User Novell/LDAP/Active Directory authentication.
- Firewall/Cisco Network Security Environment.
- SSL security on Student and Staff Portal.

3.5.3  **SPECIFICATIONS**

Please see section 1.3.1 for the equipment list and specific requirements.

The mission then for this Project, is to implement a modern integrated solution that addresses the ability of the Waubonsee Police to record and manage video, access information from multiple sources, communicate via email using wireless or cellular technologies and have access to information while patrolling the college campuses.

The selected system will be an integrated system that is modular, with the vendor retaining full responsibility for support, function and performance of the systems irrespective of any third party involvement.

The selection criteria will be based on:

- Equipment offered. Please describe each component and available options.
- Ease of use – how effectively can the officer use the equipment while performing his/her duties. Please describe how each piece of equipment operates, single-handed, both hands, voice commands?
- Adherence to FIPS standards.
- How Rugged is the system?
- How and where the equipment is installed – the goal is to minimize the number of components in the cabin of the police car.
- Single vendor support.
- Support – who and how support is provided, hours of operations, local support, phone support, SLA on warranty replacement, maintenance plans, software updates.
- Upgrade path to the next generation of the equipment.
- Vendor experience
  a) How many different departments
  b) How many cars
- Vendor references.

4.  **RESPONSE FORMAT AND REQUIREMENTS**

4.1  **GENERAL**
• Responses are required for ALL sets of requirements. If you do not believe that you can meet any specific requirement, you should respond with your best alternative.
• All proposals must be submitted electronically on Waubonsee’s Blackboard application in Microsoft Word (.docx), Excel (.xlsx) or Adobe (PDF).
• Waubonsee Community College reserves the right to reject any or all proposals or parts thereof.
• All information contained in this RFI and in the RFI responses shall be deemed proprietary information of Waubonsee Community College and the proposing vendors respectively and shall remain the property of Waubonsee Community College.
• The vendor shall not use the college’s name or any RFI information for advertising purposes without the written consent of Waubonsee Community College.
• Waubonsee Community College shall be the interpreter and sole arbiter as to the products and services proposed. The College Board of Trustees reserves the right to accept or reject any response, to waive irregularities, to omit any items identified in the product features and service expectations, and to accept the response considered to be in the best interest of Waubonsee Community College.
• Vendor agree to hold Waubonsee Community College, its Board of Trustees, employees or agents free and harmless of, from and against, all liability, loss damage, expense or claims of the Vendor, its employees or agents.

4.2 POSTING RFI RESPONSE

Waubonsee will be utilizing the Blackboard application to post the RFI and allow vendors to view the RFI, and post their responses. All vendors should already have logins/passwords for this purpose.

4.3 GROUNDS FOR NON-CONSIDERATION

During this RFI process, and until a vendor is selected, all vendor communications must be through Blackboard. Failure to adhere to this requirement will be grounds for non-consideration.

Please provide your response to this RFI in the following format, and upload to Blackboard no later than 02-Oct-2015 at midnight CST.

4.4 COMPANY INFORMATION

• Company name with address and telephone. Local is preferable.
• Key contact information with telephone, fax and e-mail.
• Company key management and key personnel assigned to this project.
• Company ownership.

4.5 BACKGROUND

• A brief history of the company, target customers, and strategic direction including planned mergers or acquisitions.
• Length of time providing services to educational institutions and overall length of time in business.

4.6 QUALIFICATIONS

Provide at least three higher education or law enforcement agency reference accounts for which you have provided services in the last year. Please include a contact name, email address and phone numbers. Community colleges or agencies in Illinois would be preferable.
Please tell us how many police cars were equipped and what type of equipment was used, what applications the agency uses, training and support details.

4.7 MANAGEMENT REQUIREMENTS
Waubonsee will review the qualifications and have final say on all consultant personnel, and may conduct interviews of consultant personnel.

Consultant Team may include:
• Account Manager
• Project Manager
• Technical Staff who will perform the actual installation. Please include their specific experience with implementation and conversion, list of educational institutions (or Police agencies) and size of agency. ..... [List other based on your project]

Describe your project management methodology including the responsibilities of the people in the above roles.

Detail the qualifications and training of the people that assigned to the above roles.

Would you plan to use third party implementers? If so, please specify company name, location, number of years you have worked with them, and the number of implementations they have performed. Reference accounts should include ones where these third party implementers participated.

4.8 CHANGE CONTROL (COSTS, SCHEDULE, FUNCTIONALITY)
Describe your methodology for managing changes to the project. Do you have a formal change control process?

4.9 COMMERCIAL REQUIREMENTS

4.9.1 SUBCONTRACTING
Waubonsee must approve the use of any subcontractors. Do you plan to use subcontractors? If so, please provide details of deliverables they will produce or tasks they will perform.

4.9.2 ASSIGNMENT
In general, Waubonsee does not approve the assignment of deliverables or tasks. Do you see any issues with this?

4.9.3 INSURANCE
It is required with exceptions only approved by the college to have insurance written for the duration of the Contract in amounts not less than the following minimum limits or as required by law whichever is greater:

1. Workmans Compensation as required by all applicable laws including employer's liability in the amount of $500,000.00 or as otherwise limited by law.

2. Comprehensive general liability including Contractor’s protective liability, Contractual liability, Completed Operations and Products liability. The latter shall be written for a period of one year from the date of acceptance by the Owner. Minimum limits shall be as follows:
Bodily and Personal Injury | Each Person | $500,000.00  
|------------------------|-------------|----------------------
|                        | Each Occurrence | $1,000,000.00  

Property Damage | Each Occurrence | $500,000.00  
|------------------|-----------------|---------------------
|                   | Aggregate | $1,000,000.00  

3. Comprehensive automobile liability including non-ownership and hired car coverage as well as owned vehicles. Minimum limits shall be as follows:

| Bodily and Person Injury | Each Person | $500,000.00  
|--------------------------|-------------|----------------------
|                          | Each Occurrence | $1,000,000.00  

| Property Damage | Each Occurrence | $500,000.00  
|------------------|-----------------|---------------------
|                   | Aggregate | $1,000,000.00  

4.9.4 **EQUAL EMPLOYMENT OPPORTUNITY**

In the event of the contractor's noncompliance with any provisions of this Equal Opportunity Clause, the Illinois Fair Employment Practices Act of the Fair Employment Practices Commission's Rules and Regulations for Public Contracts, the contractor may be declared non-responsible and, therefore, ineligible for future contracts or subcontracts within the State of Illinois or any of its political subdivisions or municipal corporations, and the contract may be canceled or voided in whole or in part, and such other sanctions or penalties may be imposed or remedies invoked as provided by statute or regulation.

During the performance of this contract, the contractor agrees as follows:

- That it will not discriminate against any employee or applicant for employment because of race, color, religion, sex, national origin, or ancestry; and further that it will examine all job classifications to determine if minority persons or women are underutilized and will take appropriate affirmative action to rectify any such underutilization.

- That, if it hires additional employees in order to perform this contract or any portion hereof, it will determine the availability (in accordance with the Commission's Rules and Regulations for Public Contracts) of minorities and women in the area(s) from which it may reasonably recruit and it will hire for each job classification for which employees are hired in such a way that minorities and women are not underutilized.

- That, in all solicitations or advertisements for employees placed by it in its behalf, it will state that all applicants will be afforded equal opportunity without discrimination because of race, color, religion, sex, national origin or ancestry.

- That it will send to each labor organization or representative of workers with which it has or is bound by a collective bargaining or other agreement or understanding, a notice advising such labor organizations or representative of the contractor's obligations under the Illinois Fair Employment Practices Act and the Commission's Rules and Regulations, the contractor will promptly so notify the Illinois Fair Employment Practices Commission and the contracting agency and will recruit employees from other sources when necessary to fulfill its obligations thereunder.
• That it will submit reports as required by the Illinois Fair Employment Practices Commission's Rules and Regulations for Public Contracts, furnish all relevant information as may from time to time be requested by the Commission or the contracting agency, and in all respects comply with the Illinois Fair Employment Practices Act and the Commission's Rules and Regulations for Public Contracts.

• That it will permit access to all relevant books, records, accounts and work sites by personnel of the contracting agency and the Illinois Fair Employment Practices Commission for purposes of investigation to ascertain compliance with the Illinois Fair Employment Practices Act and the Commission's Rules and Regulations for Public Contracts.

• That it will include verbatim or by reference the provisions of paragraphs 1 through 7 of this clause in every performance subcontract as defined in Section 2.10 (b) of the Commission's Rules and Regulations for Public Contracts so that such provisions will be binding upon every such subcontractor; and that it will also so include the provisions of paragraphs 1, 5, 6, and 7 in every supply subcontract as defined in Section 2.10 (a) of the Commission's Rules and Regulations for Public Contracts so that such provisions will be binding upon every such subcontractor. In the same manner as with other provisions of this contract, the contractor will be liable for compliance with applicable provisions of this clause by all its subcontractors; and further it will promptly notify the contracting agency and the Illinois Fair Employment Practices Commission in the event any subcontractor fails or refuses to comply therewith. In addition, no contractor will utilize any subcontractor declared by the Commission to be non-responsible and, therefore, ineligible for contracts or subcontracts with the State of Illinois or any of its political subdivisions or municipal corporations.

4.9.5 PREVAILING WAGE

The successful bidder must pay prevailing wages for the area and follow all other provisions of the Prevailing Wage Act.

4.9.6 SMOKING POLICY

The policy of the Board of Trustees is to have a smoke free college environment. Smoking on college grounds and inside college facilities and inside college vehicles is prohibited. Smoking is only permitted inside private vehicles.

4.9.7 TAX EXEMPTION

Waubonsee Community College is not subject to Federal Excise Tax or Illinois Retailers Occupational Tax. Exemption certificates will be furnished on request.

4.10 QUALITY REQUIREMENTS

4.10.1 INTERNAL QUALITY PROGRAMS

Describe your internal quality program. How will you ensure that all of Waubonsee’s requirements are met, including cost, schedule and functional requirements?

4.10.2 INTERNAL TRAINING PROGRAM

Describe your internal training program. How do you maintain and upgrade the skills of your functional and technical experts.

4.10.3 TRAINING PROGRAM
Training will be required for a cross-section of Waubonsee’s employees (i.e. executive, administrators, supervisors, etc.) for the purpose of informing them about the suite of software products purchased regarding methods of how they will/could be used.

Describe your customer-training program.

- How will you ensure that Waubonsee’s functional staff is adequately trained?
- How will you ensure that Waubonsee’s technical staff is adequately trained?
- How will you ensure that Waubonsee Police Officers are adequately trained?

4.10.4 CHANGE MANAGEMENT PROGRAM

Do you have a change management program? If so, how do you plan to assist with the transition to the new system for Waubonsee staff?

4.10.5 TESTING PROCESS

Describe your system testing methodology. How will you ensure that system functionality is sufficiently tested before going into production?

4.10.6 IMPLEMENTATION PLAN

Please provide a proposed implementation process outline that starts with initial contract agreement and ends with maintenance of a completed implementation. Include brief descriptions of each phase and projected timeframes.

The college plans on implementing the system in one police vehicle. It will most likely be installed in the second vehicle at a later date with the option to install in the third vehicle. This is subject to change at the College’s discretion.

The implementation plan must provide a complete work breakdown structure (preferably using MS Project) with estimated time and resources required.

Please include any items such as:

- Consulting Services.
- Training aimed at best practices for system usage.
- Waubonsee Community College resources needed for the project.
- Tasks to be completed by Waubonsee resources.

4.10.7 FUNCTIONAL REQUIREMENTS (SEE SEPARATE SPREADSHEET)

- Must be able to store video and audio for at least 24 hours.
- The majority of the components of the system must be placed out of sight in the trunk of the police vehicle with only the monitor in the cabin of the vehicle.
- Must be able to use both Wi-Fi and Cellular systems to communicate.
- Must have integrated voice and video systems that record the officer’s body cam, two-way radio audio and car cam video simultaneously and can be turned on with a single remote system worn by the officer.

4.10.8 COST ESTIMATES
Please provide the cost to implement the system in ONE Police vehicle. This cost should include ALL costs associated with the project. Please provide variations in cost, if any, based on the model of the police vehicle.

Additionally if you prefer to provide a different cost structure you may provide that in addition to the above.

Please include three years of hardware and software maintenance along with cost of one time use and re-useable tags.

**4.10.9 ONGOING SYSTEM MAINTENANCE AND SUPPORT**

The vendor shall provide details on its service and support and continued maintenance over the life of the system. Details will include:

- Hours and methods of contact to technical support;
- First year costs, if any, and subsequent years costs;
- How vendor handles/addresses issues;
- Service Level Agreements;
- Escalation Process;
- Any sub-contractors with which the vendor works;
- Any warranties and/or guarantees for the system and/or support and service;
- Guaranteed response times for both remote and on-site support;
- Locations of support technicians;
- System update and upgrade policy;
- Turnaround time required by vendor to acquire replacement parts.

**4.10.10 TECHNICAL INFORMATION**

Vendor shall supply details regarding technical operations of all aspects of the proposed solution. Details will include:

- Power requirements for stand-alone (non-computer attached) hardware;
- RF power levels of all equipment emitting RF energy;
- Ethernet / wireless connectivity requirements;
- All server and storage specifications.

**4.10.11 PROJECT ORGANIZATION AND STAFFING**

1. Respondent should include a description of the project structure and an organizational chart, which includes anticipated resources by type of FTE for such a project. Staffing should be sufficient to meet implementation milestones and timelines in the previous section. Briefly describe each role on the project organization chart, including the responsibilities for each role as well as the skills required to fill each role, including WCC personnel.

2. The respondent should identify key resources you expect to assign to this project. Key resources include individuals such the account manager, project management, key product specialists, and area functional and technical leads. Attach resumes of key resources in a separate appendix. Provide the following information for each key resource:

- Whether directly employed by your company
- Number of years’ experience implementing your software
- ILS component expertise or specific skills
• Relevant certifications

3. The respondent should provide resumes of representative consultants. Identify whether resources are employed directly by your company or a third party. The following skill categories should be used:

• Account Manager
• Project Management
• Application Development
• Systems Programming and Database Administration
• Business Process / Change Management Specialist
• Functional and Technical Consultants

4. Identify a senior level person (vice president, equivalent, or higher) who will be accessible and responsible for managing the Waubonsee account throughout the life of the contract.

• What is your average staff turnover during a project?
• Indicate all physical resource requirements that WCC will be expected to provide.
• Contact Information

If a corporation, please provide the following information:

<table>
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<tr>
<th>Name</th>
<th>Address</th>
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<tr>
<td>President:</td>
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<tr>
<td>Secretary:</td>
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<td>Treasurer:</td>
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<td>State of Incorporation:</td>
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If a partnership, please provide the following information:

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<td>Partner:</td>
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If a joint venture, please provide the following information:

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REFERENCES
Please provide a list of previous sites where you have implemented systems. References from public education institutions in IL and local police agencies are preferred.

**Organization #1:**

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<th>Agency/Institution Name:</th>
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<td>Address:</td>
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<td>Phone:</td>
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<td>Years as Client:</td>
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<td>How many officers?</td>
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<td>Number of Cars (provide vehicle details)</td>
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<td>What cameras are in use?</td>
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<tr>
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<tr>
<td>Years as Client:</td>
<td></td>
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<tr>
<td>How many officers?</td>
<td></td>
</tr>
<tr>
<td>Number of Cars (provide vehicle details)</td>
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