Waubonsee Community College Surplus Pickup Information

Address:

Waubonsee Community College Campus Operations Receiving Department 4S783 State Route 47 Sugar Grove, IL 60554

Contact Information:

Don Wiercinski, Campus Operations Purchasing, Shipping and Receiving Supervisor 630-466-2768

E-mail: shippingandreceiving@waubonsee.edu

- Customer service via e-mail is generally available from 8:00 A.M. to 3:00 P.M. Monday Friday. Sales completed and/or questions received after normal business hours are processed the following day.
- Buyer to contact shippingandreceiving@waubonsee.edu to make an appointment for pickup.

Merchandise Pickup:

All items must be picked up at the warehouse located at the Campus Operations building unless other arrangements have been made.

- Property is removed by appointment only and appointments must be made at least 24 hours in advance.
- All items must be removed within ten (10) business days from the time and date of issuance of the Buyer's Certificate.
- Pick-up times are scheduled by appointment only. Monday Friday, 9:00 AM 3:00 P.M.
- If Buyer is unable to keep their scheduled pick-up appointment, they must notify contact above prior to scheduled pick-up. The warehouse is only staffed during pick-up hours on an as needed basis.
- Buyer is responsible for the entire pick up and removal of items. Due to liability, personal injury, and property damage, WCC staff are unable to provide the following services:
 - o Move or rearrange existing items in customers' vehicles
 - o Remove seats from vehicles
 - Load items in vehicles
 - o Securing items to trailers, vehicle roofs, or trunks
- Bring your confirmation e-mail and ID. The person named on the invoice must be present with a valid picture ID. If someone other than that person will be picking up your item(s) contact the college's Receiving Department prior to pick-up.
- All items that are not picked up during the scheduled pick-up time will be forfeited without refund unless other arrangements have been made in writing with the Receiving Department.
- A daily storage fee of \$10.00 may be charged for any item not removed within the 10 business days allowed and stated on the Buyer's Certificate.